# **One Day Account**

# YORKSHIRE BUILDING SOCIETY

# **PRODUCT TERMS**

# **About this Factsheet**

This factsheet should be read with the General Terms & Conditions For Savings Accounts as together they explain how your savings account works. It's important to do this before you decide to open the account, and to keep these for your records. If there's any difference between the two, your Product Terms take priority as these are specific to your account.

The Financial Conduct Authority is a financial services regulator. It requires us, Yorkshire Building Society to give you this important information to help you to decide whether this account is right for you. You should read this document carefully so that you understand how your product works, and then keep it safe for future reference.

Please note that we may change the terms of the account, the interest rate and our charges relating to your account for certain reasons. The General Terms & Conditions For Savings Accounts set out those reasons and how we will notify you of the changes.

For full details of our charges and fees, please refer to our 'Charges and Fees Information' leaflet, which we'll send to you when you open your account.

- Open from £10 and save up to £1 million.
- Interest rate is variable.
- Interest is paid twice a year on 30 June and 31 December.
- Register to view your account online.
- Withdraw as often as you want.
- For under 21 year olds.

SUMMARY BOX				
Account Name	One Day Account			
What is the interest rate?				
	<b>Gross interest rate per year</b> We do not take off income tax	Annual Equivalent Rate (AER)		
	4.01%	4.05%		
	• AER helps you compare between accounts. It's the rate of interest if it was paid and added each year.			
	<ul> <li>The interest rate is variable and can go up or down.</li> </ul>			
	<ul> <li>We work out your interest daily. It is paid twice a year on 30 June and 31 December.</li> </ul>			
Can Yorkshire Building Society change the interest rate?	<b>Yes,</b> we can change the interest rate up or down. We will let you know if this happens. The reasons why we could do this and how we will let you know, are in the General terms and conditions. You can find them in the 'Interest, charges and changes' section.			
What would the estimated balance be after 12 months based on a £1,000 deposit?	<ul> <li>£1040.50.</li> <li>We have based this on:</li> <li>The deposit added the day you opened the account.</li> <li>The interest rate staying the same.</li> <li>No money being taken out.</li> <li>No extra money added in.</li> </ul>			
How do I open and manage my account?	<ul> <li>To open this account, you must be:</li> <li>A UK resident.</li> <li>Under 21 years old (if under 8 it needs to be opened in trust).</li> </ul>			
	How much can I save?			
	• You can save from £10 to £1 million.			
	Can it be a joint account?			
	No.			
	<ul> <li>Can it be opened in trust?</li> <li>It can be opened in trust for young people under 18.</li> <li>How do I open this account?</li> </ul>			
	You can open this account by:			
	<ul> <li>Visiting your nearest branch or agency.</li> </ul>			
	<ul> <li>Downloading an application form and posting it to us.</li> </ul>			
	<ul> <li>Calling us and we'll send you an application form in the post.</li> </ul>			
	Can I open more than one?			
	• Yes.			
	How can I manage my account?			
	<ul> <li>You can manage your account in a bran</li> </ul>	ch or agency, or by post		
	<ul> <li>If you're 16 or over, you can register to</li> </ul>	view your account online.		

Can I withdraw money?	You can withdraw money as often as you want, as long as it's for the child. We may ask you to prove this. Check of daily withdrawal limits. If you make a withdrawal using CHAPS, there will be a fee. To keep your account open, you need at least £10 in your account. You can close your account at any time.		
	What happens when you turn 21?		
	The One Day account will be transferred to an easy access savings account. You'll also get £100 off a mortgage with us. We'll write to you with full details at least 14 days before the One Day Account ends.		
	You'll need to show this letter if you apply for a mortgage with us.		
Additional Information	You'll get a passbook record card when you open this account. It is a physical card that a branch or agency can update with your transactions.		
	Whether you need to pay tax depends on your personal circumstances so could change in future.		

# **IMPORTANT INFORMATION**

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It is possible that taxes and costs may exist that are not paid via or by us. All savers should declare interest earned when making a tax return. It is your responsibility not ours, to make this declaration.

#### Your right to cancel

If you change your mind within 14 days of opening, you can cancel your account. We'll help you switch to another account or refund your money along with any interest you've earned. There's no notice period or charge. Should you wish to cancel the account within this period, please write to Yorkshire Building Society, Yorkshire House, Yorkshire Drive, Bradford, BD5 8LJ or call 0345 1200 300.

#### Your money is protected

Your eligible deposits held by a UK establishment of Yorkshire Building Society are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. This limit is applied to the total of any deposits you have with the following: Yorkshire Building Society (including any deposits linked to an offset mortgage through our subsidiary Accord Mortgages Limited), Chelsea Building Society, Norwich & Peterborough Building Society and Egg. Any total deposits you hold above the limit between these brands are unlikely to be covered. For further information please call us on 0345 1200 100, ask at your local YBS branch, or visit the FSCS website at **www.fscs.org.uk**.

#### Yorkshire Building Society Charitable Foundation and Small Change Big Difference® scheme

The Charitable Foundation is independent of the Yorkshire Building Society and supports registered charities that our members and colleagues care about. The Charitable Foundation can only continue to do this with the help of the Society's customers who take part in the Small Change Big Difference® scheme. You can assist with that vital work by agreeing to join the scheme, which means that you donate the pence amount of your annual interest (i.e. up to a maximum 99p) to the Charitable Foundation once a year on the same date as interest is normally credited (for monthly interest accounts the donation is made in June). Your local branch or agency will be happy to talk to you about this when opening your account or you can find out further information and details of charities that have been supported in your area online at **www.ybs.co.uk/charitablefoundation**.

#### **Protecting your interests**

To help protect the Society's mutual status, all new customers, for the first 5 years of membership, have to assign any windfall conversion benefits which might be paid to the Yorkshire Building Society Charitable Foundation. What this means is that should any event take place which results in conversion benefits being paid, anyone who has been a member for less than 5 years would not receive the benefit. By opening this account you are agreeing to be bound by the terms of this.

#### Not happy with our service?

We pride ourselves in delivering exceptional service, so if at any time you're not satisfied with the service you've received, please let us know. We have a simple process enabling you to do this, which is explained in our leaflet 'How to make a complaint'. If you would like a copy of the leaflet or if you wish to make a complaint, please contact any of our branches or call us on 0800 056 5252. If we cannot come to a resolution to your satisfaction, you may have the right to refer the matter to the Financial Ombudsman Service, of which we are a member. You can find out more information at: **www.financial-ombudsman.org.uk** 

Our printed material is available in alternative formats e.g. large print, Braille or audio. Please visit us in branch or call us on 0345 1200 100.

# **PAYMENTS IN**

You can pay money into your account (minimum £1) in the following ways:

- Branch/agency counter service Pay money in at any of our YBS branches or agencies.
- **Post** Cheques can be sent or taken into your local branch or agency. Cheques should be made payable to yourself or Yorkshire Building Society A/C (account holder's name)
- Electronic Payments You can transfer money directly from another YBS account. We also accept payments into our accounts via Faster Payments and CHAPS from other UK banks. This is subject to withdrawal terms and conditions of your other account.

Deposits will start to earn interest on the day they are showing as cleared funds in your account.

To make payments into your account from within the UK, please use the following:

60 - 92 - 04	
The first 8 digits of your Yorkshire Building Society account number	
The first 10 digits of your Yorkshire Building Society account number	

All payments into and withdrawals from your account must be in Pounds Sterling and must be received from or paid to a UK bank account.

# **PAYMENTS OUT**

You can make the following withdrawals at any of our branches and agencies:

- Cash or cheque.
- CHAPS (there will be a £23.50 fee).

You can also transfer money:

- To another Yorkshire Building Society account.
- Electronically to another building society or bank account by Faster Payments.

For full details of Faster Payments limits and timescales, please refer to our 'Charges and Fees Information' leaflet.

# DAILY WITHDRAWAL LIMITS

The limits are set out below and are subject to change from time to time. Where the terms of your account allow immediate access to your funds:

Withdrawals on demand from **branches** are limited to:

- Cash £1,000 on any one day, up to £5,000 in any seven-day period (requires two working days' notice).
- Cheques Cheque withdrawals can be processed for any amount, subject to the account terms and conditions and the available balance.

Withdrawals on demand from **agencies** are limited to:

- Cash £500 on any one day and a maximum of £1,000 in any seven-day period.
- Cheques Cheque withdrawals can be processed for any amount, subject to the account terms and conditions and the available balance.

These limits apply irrespective of the number of accounts you may have with us and whether an account is a sole or a joint account. Proof of identity may also be required when making withdrawals.

Yorkshire Building Society will communicate with you in English. All communications with us may be monitored/recorded to improve the quality of our service and for your protection and security. Calls to 03 numbers are charged at the same standard network rate as 01 or 02 landline numbers, even when calling from a mobile. Small Change Big Difference® is a registered trademark of Yorkshire Building Society. Yorkshire Building Society Charitable Foundation Registered Charity No: 1069082. Registered Office: Yorkshire Building Society. Chelsea Building Society and the Chelsea are trading names of Yorkshire Building Society. Yorkshire Building Society is a member of the Building Societies Association and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Yorkshire Building Society is entered in the Financial Services Register and its registration number is 106085. Head Office: Yorkshire House, Yorkshire Drive, Bradford BDS 8LJ. www.ybs.co.uk

